At its meeting of May 1, 1995, the Academic Senate approved the following Sense-of-the-Senate Resolution presented by Tom Jordan for the Instruction and Student Affairs Committee.

UNDERGRADUATE STUDENT ADVISING

- Whereas, Advising at San José State University is currently a significantly weak area, creating problems for both students and faculty, and
- Whereas, The WASC Accreditation Report and overwhelming anecdotal evidence attest to the need for serious and immediate attention to this neglected area of academic life here at SJSU, and
- Whereas, The current admissions process and our first contacts with students and potential students have been reviewed by the Instruction and Student Affairs Committee and found to be "unfriendly," and
- Whereas, Many of the advising problems can be traced to a lack of people to do "technical" advising, therefore be it
- Resolved, That our admissions process and first contacts with students be revised immediately to make new students' first experiences with SJSU more "user friendly," and be it further
- Resolved, That assessment and technical advising functions should be staffed and equipped to the level necessary to provide this critical service.